

## Kristin Brinks

### Objective

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To lead a team from the back with a shared passion for excellent service to the community through programs that improve the lives of our customers.

### Experience

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#### **El Dorado County Health and Human Services Agency-**

**1/14-Present**

##### *Deputy Director*

Responsible for administration and oversight of all Community Services Division Programs including: Public Housing Authority, Senior Daycare (two sites), Community Corrections Center (in collaboration with Probation), Low-Income Home Energy and Assistance, In-Home Supportive Services Public Authority, Weatherization, and the Area Agency on Aging (Senior Nutrition, Ombudsman, Family Caregiver Support, etc.). Responsible for Agency-wide Public Information Office and central contact for all community-based organizations, contracted providers, federally-qualified and rural health centers, homeless service providers, and Board of Supervisors' offices.

- Developed and managed, with input from the team, a Division-wide budget of approximately \$10 million dollars and increased state/federal/other non-General Fund revenue streams
- Supported 60 member team and mentored nine direct reporting team members
- Improved Agency-wide working relationships with local community-based and faith-based partners and bettered the perception of local government by the public
- Strengthened partnerships with other County departments; enhanced their mental health, alcohol and drug, housing, etc. services
- Improved cross-divisional communication and enhanced client/family centered service to community
- Lead several projects that furthered the full integration of the Agency and enhanced communication with the public through a formal strategic planning process
- Transitioned several outdated Information Technology program databases to improved systems
- Negotiated various contracts with local, state, and federal oversight partners
- Enhanced the culture of the Agency team members and improved morale

#### **California Department of Social Services-**

##### *Bureau Chief*

**07/12-12/13**

##### *Program Manager*

**7/08-07/12**

##### *Associate Governmental Program Analyst*

**12/05-7/08**

Responsible for administration of the Supplemental Nutrition Assistance Program-Education Program and the CalFresh Outreach Program. Responsible for the CalFresh Employment and Training Program and the CalFresh Disaster Program. Responsible for CalWORKs supportive services, domestic abuse, mental health, and sanction policy development.

- Developed and managed, with input from team, a bureau-wide budget of over \$180 million dollars
- Created a new bureau within the State Department of Social Services; hired and trained all team members, developed of the scope of all services, negotiated all contracts, and served as public face of program
- Mentored several team members into successful high-level management positions

### Education

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#### **University of California, Santa Barbara**

Bachelor of Arts, Political Science/Minor, History